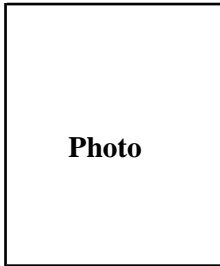




ZORAM BUSINESS ENTERPRISE Pvt. Ltd.
 Netsurf Internet Service
 Chanmari, Aizawl, Mizoram
 CIN: U64203MZ2015PTC008286



Photo

Customer Id: _____

Application for Subscription of Broadband Internet Connection

(Please fill the application in BLOCK LETTERS)

1 Name of the User

2 Category of Subscriber: Individual Company Government Organization

3 Sex Male Female

4 Date of Birth

5 Education: Matriculation Graduate PG Others (Specify)

6 Occupations: Govt. Servant Self employed Salaried Unemployed

7 Address for Communication:

City Pin

State

Mobile: +91

Telephone: +91

8 Contact Person:

9 Email ID

10 Plan Selected: _____

11 Installation Charge: With WIFI Router Rs. 3500/-

Without WIFI Router Rs. 2000/-

TEARMS AND CONDITION:

1. Prepaid billing anih avangin bill reng reng hi advance a pek tur ani.
2. Bill pek reng rengin ni 30 validity a nei a, I pek ni atang ni 30 na ni hma a bill I pek loh chuan a ni 30 na ah I internet a thi ang.
3. Connection tih nun ni atangin a ni 30 na hma in bill pek tur ani ang.
4. NetSurf Internet I hman hian Govt. of India dan hnuaia phalna thlapa pek/tih a ni a. Dan lo a thil tih emaw, sawrkar phalloh pel a network hman a nih chuan NetSurf in mawh a phur lo anga customer in mawh a phur ang.
5. **Disconnection/Reconnection:**
 - a) Subscriber in connection tih tawp a duh chuan, ziak a hriattirna lehkha emaw office ah in report tur ani.
 - b) Ni 30 ral hma a bill pek anih loh chuan connection temporary a tih tawp ani ang.
 - c) Customer ten a zawn a thla thum chungin wawi khatmah bill a pek loh chuan permanent disconnect tur a ni anga, NetSurf in connection pawt thei tur a Radio Antenna a provide te kim takin a la let ang. (Heihian WIFI router a huamlo ang)
 - d) Customer in thla thum chungin bill a pekloh a permanent disconnect tur a khawl laklet an phalloh chuan Legal Notice pek ani ni ang, Court ah dan angin hmalak a ni anga.
 - e) Booking reng reng installation tih tawh hnu ah refund theih a ni lo. Refund duh tan installation tih hma a refund tur a ni ang.
 - f) Customer ten an connection neihsa midng hnen a an hlan chhawng dawn a nih chuan office ah a trul ang thlalak,contact no. etc fillup that tur ani ang.
 - g) Thla thum hnu a customer ten reconnect an duh leh anih chuan a thar a connection book that leh angai ang.
6. **Upgrade /downgrade of bandwidth:**

Customer ten an Internet Plan an thlak duh anih chuan an bill pek rualin an plan duh ang zat bill pek nghal tur ani.
7. Customer ten antenna vuahna tur felfai tak an lo ruahman tur ani. Technician ten antenna mount na tur siam etc. ah mawhphurhna an neilo ng.
8. Netsurf in connection pek nan a a hmanrua (Radio Antenna, Cables, POE) customer te a provide reng reng hi hman hawh tir vek a nih avangin amah a chhia emaw khuarel thilthleng avanga chhe palh a nih in Netsurf chuan a thlawnin a thlaksak ang.
9. Hmanrua (Radio Antenna, Cables, POE) zawng zawng hi customer ten neitu nihna an nei lova , Customer ten Netsurf internet connection an tihtawp a nih chuan hmanrua zawng zawng lak let leh ani ang.
10. Signal tha thei tawklo tur a ngaih vang emaw technical thildang avanga harsatna a awm a, connection pek theih loh anih chuan, booked na pawisa chawi tawh zawng zawng pek kir leh a ni ang.

Cont.

11. Netsurf Internet hman tur a registration tih a nihin internet hman a nih theih nan User ID/IP pek chhuah nghal a ni ang. He user ID&IP te hi sawrkar in trul atih a customer te chhui let nan a hman ani ang.
12. Netsurf company in a trul angin internet fees a ti danglam thei ang.
13. Hardware (PC/UPS/MODEMMS etc) mamawh ang zawng zawng te hi customer ten an in tum ang , a theih chin chin ah NetSurf Technician/Engineer approved Router/Modem hman tur a ni. Internet hman a nih lai a Hardware ah emaw software ah emaw chhiatnaa awm in Netsurf in mawh an phur lovang.
14. Wireless Modem hman a nih chuan, Netsurf lamin Antenna atanga Modem routing hi an tihsak ang a, a tul leh ngai dang erawh chu customer ten an mahni an intum thung ang. Amaherawhchu, Installation team ten an pui in thurawn a pe reng thei ang.
15. Internet hmangtu ten Indian Telegraph Act, 1885 leh Information Technology Act 2000 dan leh hrai te a zawm ngei tur a ni a, tin heng dan leh hrai te tihdanglam a awm in a zawm bawk tur a ni.
16. Netsurf in Internet a pek ah hian, network khaihlak emaw dik lo a awm in, thil pawimawh, software, leh virus in a tih chhiat in warranty a pe thei lo.
17. Complaint emaw thil hriat duh nei in Office hun chhung zing dar 10 atranga tlai dar 5 chhungin complaint emaw enquiry a siam thei ang.
18. Netsurf chuan optical fiber cable hi a point hnai ber atanga 30 mtr chin a tum sak thei a, a bak chu Internet hmangtu/pawttu ten an mahni in an duhdan a zirin an lei belh ang.
19. Internet hmangtu te an in sawn in, Netsurf internet connection a pek theihloh na area a nih chuan pawisa refund theih ani lo, bungrua pawh laklet sak an ni ang.
20. Bungrua (Radio Antenna, Cable ,POE) te hi amah a chhia emaw khuarel chhiatna avanga chhia anih chuan Netsurf in a thlawn in an thlak sak ang.
21. WIFI router NetSurf in a provide te hi a provide tih atanga thla thum chung warranty a pe anga a hnu ah a chhia/harsatna a awm chuan customer ten anmahni in a siamtu company ah an buaipui tur ani.
22. Technician ten khawl an siam that emaw an endika pawisa an dil chuan Netsurf Office ah report tur a ni a an chungthu ngaihtuah a ni ang.
23. Bungrua (Radio Antenna, Cable ,POE) te hi customer ten tihluhna avanga an tihchhiat chuan, an tih chhiat ang hu an chawi tur ani.
24. Thu buai a awm in District and Session Judge Aizawl District, Aizawl leh Consumer Forum Aizawl District thu neihna hnuai ah ngei chin fel tur a ni.
25. Customer ten harsatna an neih in he telephone no ah te hian an thlen thei ang:

For Sales and Billing: +91 8258904399 +918794519354
 +91 8257080338 +918794358135

A chung a in ziak dan leh hrai te hi ka pawm in ka zawm ang.

Date:

(Signature)